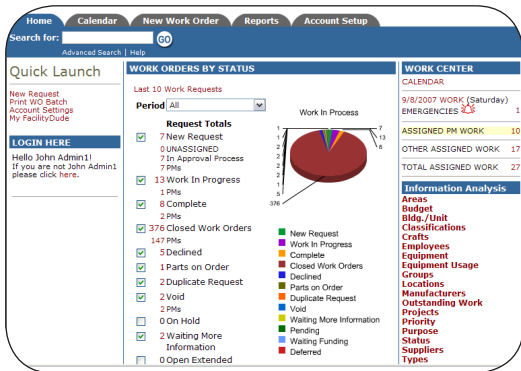




Work Order™

Online tools for managing your facilities.

MaintenanceEdge Work Order™ is a powerful, online work management tool that helps you streamline the entire work order process from request to completion.



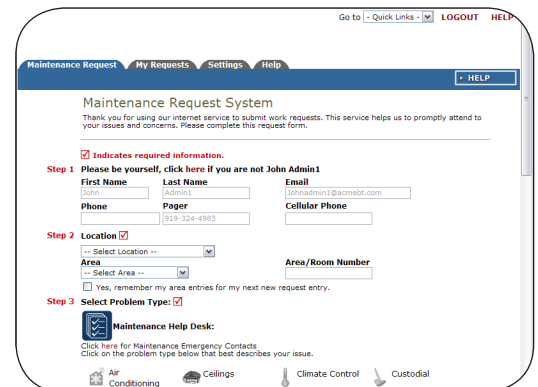
The MaintenanceEdge home page allows you to quickly and easily view the status of all work requests and work orders across your organization.

Benefits

- Simple implementation and set up
- Access your work order data anytime, anywhere from any computer via the web
- Improves internal efficiency reduces phone calls and data entry
- Automates communication and feedback for improved customer service
- Streamlines the workflow process, saving time and money
- Built for the web and designed specifically for commercial facilities
- Simple – no software to install, maintain or upgrade
- Innovative, web-native technology – receive software updates instantly
- Reliable – maintained in a 24x7 secure data center, ensuring maximum system uptime
- Backed by our Legendary Service Program

Features

- Enables requesters to submit and check the status of work requests online
- Automatically notifies requesters via e-mail
- Features routing with programmable logic for managing work requests
- Allows technicians to receive and complete work online
- Notifies technicians via e-mail (text pagers and cell phones)
- Enables technicians to record notes, set reminders and e-mail supervisors
- Associates budget codes, projects, and equipment with work orders
- Tracks all e-mail related to each work order, including system generated notifications
- Includes interactive calendar for resource scheduling displays corrective, PM and event-related work
- Records transactions for labor and purchases
- Features quick search and detailed, advanced search capabilities
- Allows files to be attached to work orders for quick reference
- Enables mobile workers to receive and complete work via a wireless/mobile device through integration with MaintenanceEdge Work Order Wireless
- Advanced Save Search automates daily, weekly, monthly quarterly and annual reports.



Requesters use one simple web page to instantly submit work requests to you online.



www.facilitydude.com

Main: 919 459-6430

Sales: 919 459-6442

Support: 919 459-6441



Online tools for managing your facilities.

Cost / Benefit Analysis

- Reduces your total cost of ownership 80-90% over (3-years, compared to a desktop system)
- Saves the maintenance staff by streamlining the workflow process
- Increases productivity by more than 20%

Reporting Options

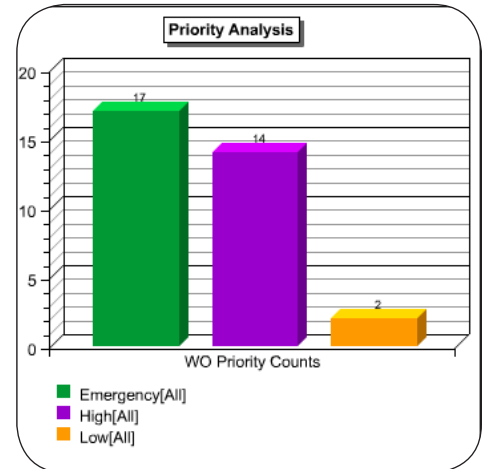
The MaintenanceEdge Work Order application includes many reporting options to give you simple “click and go” reporting capability. This provides quick reports and detailed reporting options wherever you are working within the system, based on the information you are viewing at that time. Report options include graphs (bar charts, pie charts and other options) and tabular reports in HTML or PDF format. Additional reports are available in Microsoft Excel format.

REPORT FEATURES

- Context sensitive reports based on where you are in the system
- Graphs, including bar charts, pie charts, and stacked bar charts
- Reports can be printed in Adobe Acrobat portable document format (PDF) and in Microsoft Excel format

AVAILABLE REPORTS

- Budget
- Classifications
- Craft Cost Analysis
- Employees
- Equipment
- General Maintenance Costs
- Groups
- Labor and Purchase Transactions
- Locations
- Manufacturers
- Outstanding Work
- Projects
- Purpose
- Status
- Types
- Vandalism
- Work Loads / Assignments



Compare budgets, transactions, costs and more with easy to generate graphs.

Work Order Summary List										
WOID	Status	Location	Deferred By Reason	Request Date	Target Completion Date	To				
Craft	Assigned To	Blgd./Unit	Deferred Until	Days Aged	Actual Completion Date	Con				
Area Number	Area Description	Area Description	Action Taken	Created Date/Time	Last Status Change Date					
Requester Name										
519	Work In Progress	3101 - Longwood West		8/7/2007		\$5				
Medium	John Tech1			1						
Custodial	1 st floor	Restroom (Men)		8/7/2007 3:16:19 PM	8/7/2007					
The men's room is in need of a good scrubbing										
John Requester										
518	New Request	3101 - Longwood West		8/6/2007	8/6/2007	\$5				
Medium	John Manager1			2						
Landscaping				8/6/2007 12:00:44 AM	8/6/2007					
Weekly - Cart. Cary. (W) Lawn Mowing - Refer to PM schedule										
details										
John Admin1										
517	Work In Progress	3101 - Longwood West		8/6/2007		\$5				
Medium	John Tech1			3						
Custodial				8/6/2007 8:51:31 AM	8/6/2007					
There is a mess in the men's room.										
John Requester										
516	New Request	Corporate Office		8/4/2007	8/7/2007	\$5				
Medium	John Tech1			4						
messaging				8/4/2007 12:00:43 AM	8/4/2007					

Quickly create simple and detailed reports to summarize work order status, costs and more.

Contact us today for a free, online product demonstration.

