



Critical Alarm™

Online tools for
managing your facilities.

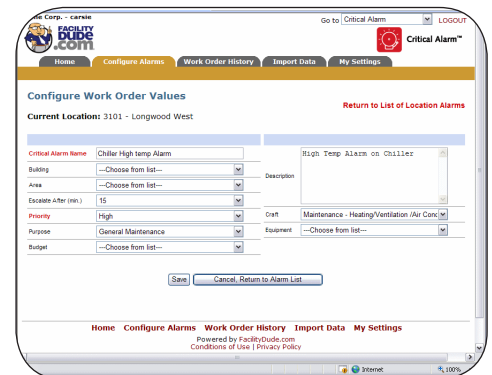
MaintenanceEdge Critical Alarm™ is a work order and building automation system alarm integration tool that connects and enables data exchange between BAS technology and FacilityDude's MaintenanceEdge Work Order application.

Benefits

- Maximizes operational efficiency by automating the work order process for BAS critical alarms
- Improves customer service by enabling the dispatch of appropriate staff to respond to BAS problems
- Enables staff to respond to major issues, before they become emergencies or potentially catastrophic events
- Improves productivity by maximizing man-hours and resources
- Streamlines BAS notification processes, saving time and money
- Extends life cycle of BAS equipment and reduces system maintenance
- Built for the web and designed specifically for the commercial facilities market
- Simple – no software and no hardware installation required
- Easy to use – only requires a web browser
- Innovative, web-based technology receive software updates instantly
- Affordable – low monthly fee with no licensing limitations
- Reliable – maintained in a 24x7 secure data center, ensuring maximum system uptime
- Improves accountability and reporting capabilities by tracking alarm history

Features

- Automatically directs critical alarm messages from your BAS system(s) into your Work Order application
- Automatically generates work orders for BAS system(s) critical alarms in Work Order application
- Tracks and documents all critical alarms set up in the system
- Provides “intelligent filtering” to identify and reduce erroneous and nuisance alarms
- Verifies responses to alarm notifications
- Automatically escalates critical alarms not yet reviewed based on your preferences in your Work Order application
- Supports any BAS system with email notification capability
- Supports any dial out system capable of sending numeric or text messages to a pager
- Does not require BAS standardization
- Provides the first step in integrating BAS system(s) and your FacilityDude applications



Critical Alarm Work Order - A work order will automatically be created in FacilityDude's MaintenanceEdge Work Order module as soon as the Critical Alarm is received.



www.facilitydude.com

Main: 919 459-6430

Sales: 919 459-6442

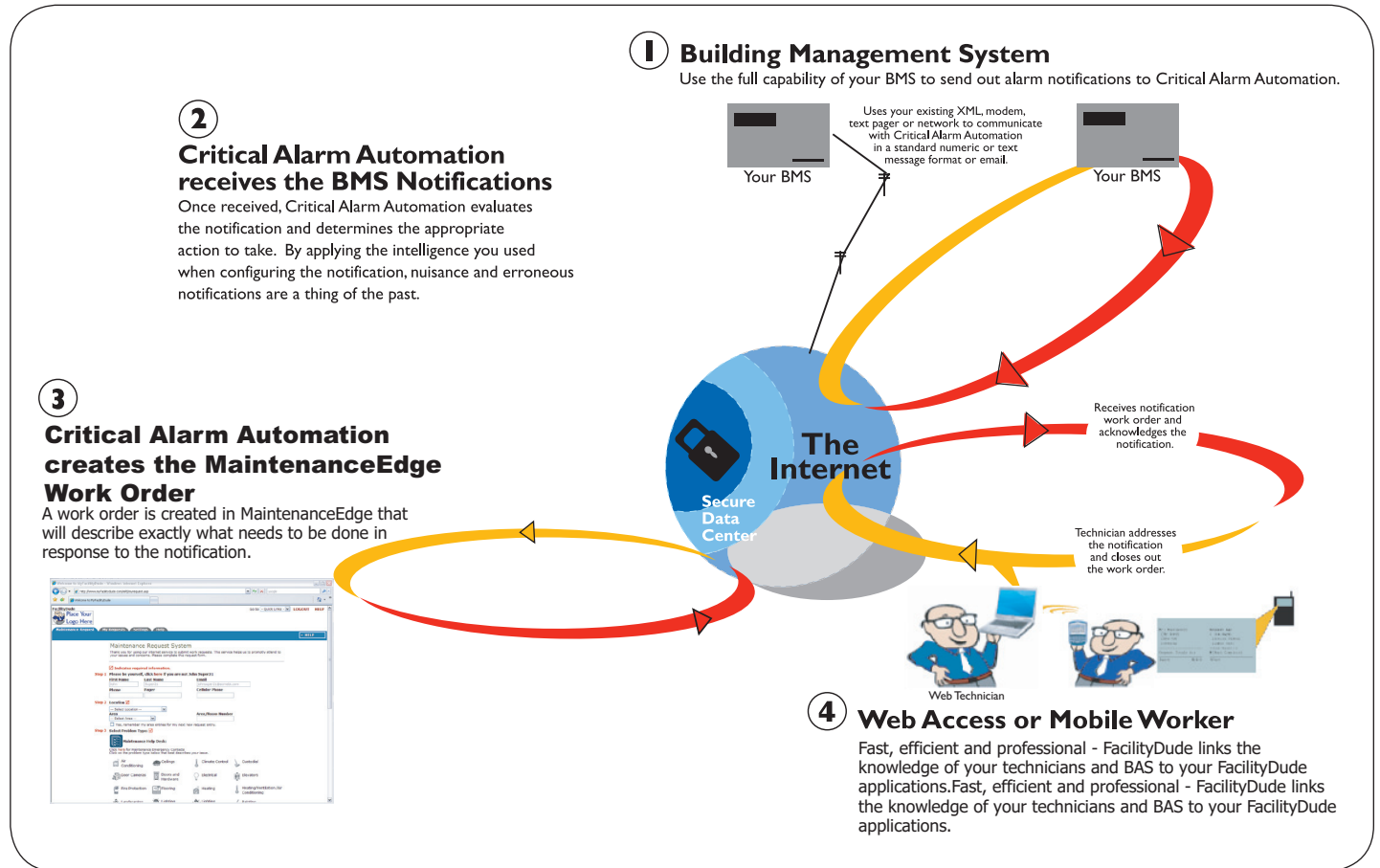
Support: 919 459-6441



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MaintenanceEdge Critical Alarm Work Flow Process



Cost / Benefit Analysis

- Cost avoidance
- Preserves capital budgets by extending BAS useful life and reducing maintenance costs
- Reduces risk and provides peace of mind
- Saves time and money through automatic generation of work orders for critical alarms

Requirements For Use

- Ability to send email, numeric or text messages from BAS to FacilityDude
- FacilityDude's MaintenanceEdge
- Client programming of BAS system(s) for critical alarm notifications



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Contact us today for a free, online product demonstration.